

BULLETIN

Employer Provider Network, Inc.

November 14, 2007

EPNI Provider Policy and Procedure manual

Employer Provider Network, Inc. (EPNI) is pleased to announce that the EPNI Provider Policy and Procedure Manual has been revised.

Topics in the manual

The following information is included in the manual:

- Chapter 1 – At your Service
- Chapter 2 – Provider Agreements
- Chapter 3 – Health Care Improvement
- Chapter 4 – Care Management
- Chapter 5 – TRICARE
- Chapter 6 – Claims Filing
- Chapter 7 – Reimbursement/Reconciliation
- Chapter 8 – Appeals
- Chapter 9 – Coding Policies and Guidelines
- Chapter 10 – Template Policies and Procedures

Location of manual

To access the 2007 EPNI Provider Policy and Procedure Manual go to **CCStpa.com** and select providers then manual. Various provider forms are also available on the **CCStpa.com** web site.

Questions?

If you have any questions, please contact Provider Service at (651) 662-5200 or toll free at 1-800-262-0820.

Please route this bulletin to other interested staff.