

Bulletin



April 8, 2009

National Provider Identifier (NPI) update

As previously communicated in Provider Bulletin P10E-08, Employer Provider Network, Inc. (EPNI) has been able to process NPI only transactions since May 23, 2008. EPNI anticipates on May 23, 2009 a system change to allow only the NPI on transactions for NPI eligible providers. Transactions that are submitted with legacy provider numbers (EPNI proprietary identification number) or dual-ID (NPI and legacy ID) will be rejected.

Verify transactions

Please ensure that your transactions are processed with NPIs by validating the Payee ID on your remit. Remits that contain the legacy ID were not processed as NPI transactions. Check with your vendors or clearinghouse to ensure the transactions were passed with the NPI.

Questions?

If you are still experiencing difficulties submitting NPI only transactions, please contact provider service at **(651) 662-5200** or toll free at **1-800-262-0820**.